

1. Introduction

1.1. Unless it is explicitly agreed in writing between the parties, these General Contract Conditions, published on the website www.horizonsa.gr, govern the contracts stipulated with HORIZON SA and integrate that provided in the issued transport documents.

1.2 For whatever is not included below, see the SYNDEEL General Shipping Conditions - which can be consulted on the website www.synddel.gr - which integrate these General Contract Conditions.

1.3 These conditions are an integral part of the agreement between HORIZON SA and the Customer.

2. Acceptance of terms and conditions

2.1 By entrusting HORIZON SA with the shipment, the terms and conditions provided on the order confirmations and transport documents issued by HORIZON SA are intended as accepted. In the case of a difference between these General Contract Conditions and that indicated in the order confirmations and/or in the documents of transport, the conditions on the above-mentioned documents have the priority.

2.2 Should the Customer entrust the shipment with oral or written instructions contrary to the terms and General Contract Conditions of HORIZON SA and the latter has not specifically authorized and approved them in writing, HORIZON SA will in no way be constrained by them.

3. Object of the service

Unless the implementation of special services is agreed upon, HORIZON SA is limited to supplying the collection, transport, customs clearance (if necessary and requested) and delivery of the shipment. The Customer acknowledges that his shipment could be shipped together with others.

4. Conditions, service restrictions, refusal and suspension of shipment

4.1 Shipments must comply with the following:

- Goods regularly packed in pieces with weight, size and standard dimensions according to the description supplied by the Customer.

- HORIZON SA, unless explicitly agreed in writing, does not accept shipment of living animals, documents, explosives, valuables, cash, revenue stamps, works of art, non-containerized vehicles and furnishing, used goods and personal belongings. If, ensuing a written agreement, these goods are shipped, they will in no way be subject to All Risks insurance.

- Dangerous goods: HORIZON SA, unless explicitly agreed in writing, does not undertake the transport of ADR goods. The Customer is responsible for making all the necessary controls in order to not entrust a shipment to HORIZON SA that contains dangerous goods.

- Each shipment requires a prior notice of at least 2/3 days.

- HORIZON SA does not manage the discharge of Excise Duty forms. All tax formalities are the responsibility of the Customer and/or Shipper and/or of the Consignee/his agent. HORIZON SA is released from any tax liability.

- The transit times are purely indicative and, unless explicitly accepted, do not represent a commitment by HORIZON SA.

- Unless each individual shipment has prior confirmation in writing, HORIZON SA is not bound by mandatory collection/delivery dates.

- Loading/unloading is carried out by and under the responsibility respectively of the shipper and the consignee.

- Loading and unloading time allowances are those established by laws/regulations in force or by express agreements between parties. The Customer must pay the demurrage fees.

- In case of failure by the Customer to respect the mandatory loading previously agreed between the parties and/or in case of cancellation of the loading, the Customer is bound to compensate HORIZON SA for damages, including indirect damages.

4.2 Should HORIZON SA discover that a shipment does not comply with any of the aforementioned requirements and restrictions, can refuse the transport in question and, if the shipment is already in progress, they can suspend it and withhold shipping while awaiting instructions thereof, excluding any compensation in favor of the Customer.

4.3 If any wars, revolutions or uprisings occur in the Countries of origin, transit or destination, the shipments can be suspended/cancelled even when already under way. The Customer releases HORIZON SA from any liability connected to the shipment or from any liability connected to transport, if it was instructed to perform it. All compensation rights in favor of the Customer are intended to be in any case excluded; insurance coverage will not be operational.

5. The Customer's obligations

5.1 Loading and stowage are carried out by and under the responsibility of the shipper/loader who, pursuant to the local and international legislation, responds for any violations to laws and regulations regarding size, limit weight and arrangement of the shipments on the vehicles.

5.2 The loader is bound to ascertain that the actual carrier is certified to perform the shipment referred to in the contract; he must also require the actual carrier to show documentation certifying that the vehicle used has the technical and administrative requisites prescribed by laws/regulations in force.

5.3 The transport documents must be filled out correctly in all parts and in compliance with laws/regulations in force.

5.4 The Customer verifies and warrants that; (i) the commodity being transported is not subject to any prohibition, embargo, restriction or limitation; (ii) all natural and legal persons involved in the logistics and international supply chain are not

subject to sanctions or restrictive measures; (iii) the countries of departure, transit and destination are not subject to sanctions or restrictive measures or risk. The Customer is bound to release HORIZON SA from liability from any prejudice resulting from execution of these shipments.

5.5 Should the Customer request HORIZON SA to fulfil customs operations, he is bound to provide HORIZON SA with the information and documents required to be transmitted to the customs operator. The Customer is solely responsible for the accuracy, truthfulness and completeness of the data supplied. The Customer is bound to release HORIZON SA from liability for any sanction and/or customs debt resulting from the inaccuracy, incompleteness or untruth of said data, even in case this is ascertained subsequently or depends on documents or information supplied to the Customer by third parties.

6. Payment, right of retention and storage

6.1 Unless there is a different written agreement in derogation, the Customer engages to pay HORIZON SA the freight charges (including applicable supplements) to transport goods between the places specified on the document of transport, or to execute different services, aside from duties and accessories, within the payment terms agreed without withholding, deductions, debts or compensations.

6.2 The applied rate will always be based on to the relevant offer unless there is a difference in shipment details (dimensions, weight etc).

6.3 If there is no active offer then the most recent offer for any similar shipment is applied.

6.4 The rates indicated in the offers are based on the social-economic conditions of the Countries of origin, transit and/or destination at the date of issue and in case of changes, they could undergo variations, for unforeseeable costs, even when the shipment is accepted/underway. In this case, HORIZON SA is entitled to obtain the payment of any differences and, if the Customer cancels the service due to the changed cost, the fees are due for the part of the trip performed.

6.5 Premiums, bonuses and rate advantages obtained from HORIZON SA must not be credited to the Customer.

6.6 In case the agreed fees are not paid, HORIZON SA will have the right of privilege and retention on any goods which should be detained, even by subcarriers, to execute the mandate received.

6.7 If the goods are not accepted by the consignee at destination within the set terms or - if there are none - within a reasonable term, HORIZON SA shall notify the Customer as soon as they become aware of it. All costs, expenses, risks and responsibilities resulting from the storage of goods and subsequent provisions, as well as all related costs, are borne by the Customer.

7. Limits of liability and exclusions

7.1 HORIZON SA can in no way be held liable for losses, damage, delays or failed deliveries caused by fortuitous events, force majeure and/or in any event by circumstances out of their control (such as, but not limited to: acts of God, wars, epidemics, incidents/deteriorations to means of transport, strikes, armed robbery, authorities' provisions).

7.2 The laws and regulations in force apply to all shipments. Unless otherwise foreseen, the goods shall be considered lost thirty days after the expiry of the agreed delivery date or, if no delivery date has been established, within sixty days of receipt of the goods by the carrier.

7.3 For goods covered by All Risks insurance, when expressly requested in writing before the shipment starts, the conditions, and deductible amount is implemented according to the insurance contract of HORIZON SA active on the date of transport.

7.4 For goods covered by CMR convention, the conditions, and deductible amount is implemented according to the insurance contract of HORIZON SA active on the date of transport.

7.5 In case of deliveries bound by COD, the transfer of the documents, by whatever means, are at the exclusive risk and danger of the Customer.

7.6 In case of failed compliance with any mandatory instruction, the compensation - if due - cannot exceed that foreseen by laws and regulations in force for the single type of shipment. In case of deliveries of samples and/or goods intended for trade fairs, exhibits, events or the likes, any compensation, if due, is limited to the agreed freight charges.

7.7 In no case is compensation due from HORIZON SA for consequential and/or indirect damages (such as, but not limited to: income losses, loss of profits or damages arising from delays in performing the shipment).

8. Claims

In case of loss/damage, the consignees are bound to write down their motivated reservations on the document of transport or to communicate them (in case of hidden damage) in the ways and terms established by laws/regulations and conventions in force.

9. Applicable law and Competent jurisdiction

9.1 These conditions shall be fully regulated by Greek law.

9.2 In case of disputes, the Competent jurisdiction is exclusively the Court of Athens.